

## SCRIPT For Community Pharmacist Investigator (CPI)—Patient Recruitment (Phase I)

CPI (only IRB-approved) makes **initial contact** with patient either in person or via phone. Please use this script to help **recruit patients** into the study.

“Hello, Mr./Mrs. \_\_\_\_\_. This is \_\_\_\_\_, the pharmacist at \_\_\_\_\_ pharmacy. Do you have a moment? **(PAUSE)** I’m working with researchers at the St. Louis College of Pharmacy regarding patients with breathing problems. Have you ever been told you have COPD, chronic obstructive lung disease, chronic bronchitis, or emphysema?”

### **(Positive patient response):**

The researchers and I want to gather information about breathing medicines from patients like you with COPD. Briefly, what is involved is answering some questions about your general health and breathing. We also need your permission to use some information about your medicines from this pharmacy and to request results of your breathing tests from your doctor. For participating, you will receive a \$10 gift check.

### **(Negative patient response):**

That is fine. Your decision to not participate does not affect your status as an important patient in our pharmacy. Thanks for listening. I look forward to seeing you next time in the pharmacy. Have a great day.

*CONTINUE with Q1*

**Q1.** Would you like to learn more?

*IF YES, CONTINUE with Q2; otherwise end.*

**Q2.** The next step would be to make an appointment with me at our pharmacy. I would explain exactly what information is gathered from and about you. I would answer your questions. If you still want to participate, you would sign a consent form and fill out the questionnaire. The entire process should take less than 30 minutes. **Are you still interested?**

*IF YES, CONTINUE with Q3; otherwise end.*

**Q3.** Great –I’m glad to hear it. What days/times works best for you to come in?

**Appointment Date:** \_\_\_\_\_

**Appointment Time:** \_\_\_\_\_

We appreciate your willingness to learn more. I look forward to seeing you on (*confirms date and time of appointment*). Have a great day.